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Can AI Large Language Models (LLMs) Provide Accurate Information for the Management of Thyroid Disease?

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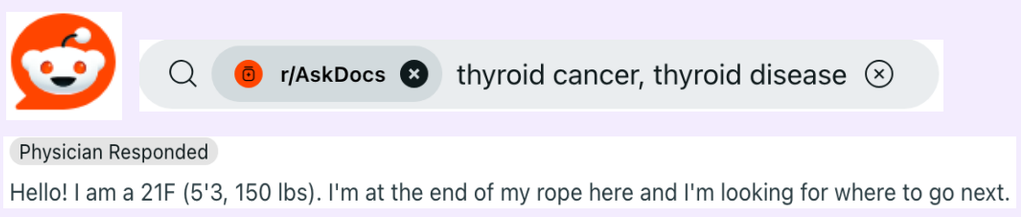
INTRODUCTION

Large language models (LLMs), like ChatGPT and GPT-4, **are becoming first-line sources of information and decision-guidance in the diagnosis and management of thyroid disease but their accuracy, quality, and reliability of their recommendations remains unknown.** This cross-sectional study assesses GPT-4's recommendations for the diagnosis and management of thyroid disease.

METHOD

Part I: Diagnosis and Management Questions

33 randomly selected patient-questions were sourced from an online forum (Reddit/askdocs) using a "thyroid+disease" and "thyroid+cancer" search.



- All questions had responses provided by site-verified physicians and additional responses were generated using a fresh session of GPT-4.
- *Responses were randomized, anonymized and graded by 7 blinded healthcare providers with expertise in endocrine disease* on a 4-point Likert scale based on:

Accuracy

Dangerous and false information
Less than 50% true information
Greater then 50% true information
Completely accurate information

Quality

Irrelevant response that does not answer the question
Response partially answers the question
Response completely answers the question
Response provides additional information beyond what was asked

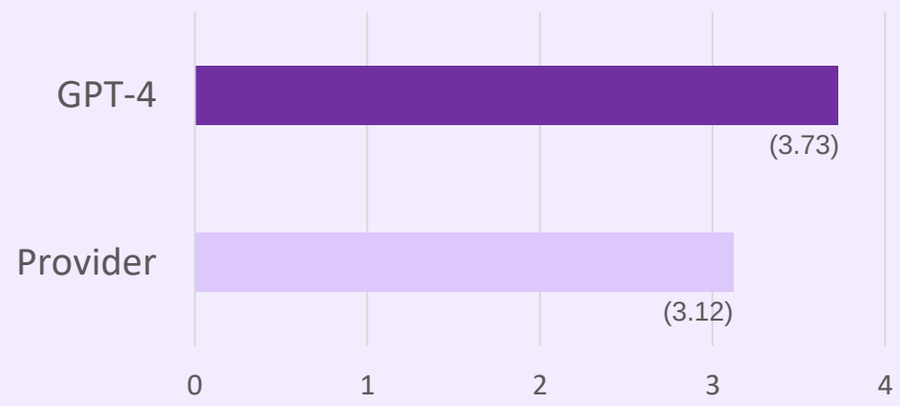
Part II: Treatment Recommendations

- Thyroid cancer diagnoses specifying cancer subtype (PTC, FTC, medullary, anaplastic) and disease stage (DTC: I-IVB, medullary I-IVC, anaplastic I-III) were submitted to a fresh session of GPT-4 using a standard prompt: e.g. "For Stage I Papillary Thyroid Cancer, what is the best treatment?"
- Treatment recommendations made by GPT-4 were evaluated by 5 blinded providers with expertise in endocrine disease for accuracy and quality.
- Part I and Part II results were analyzed using single-factor ANOVA; a t-test was also used for Part II results.

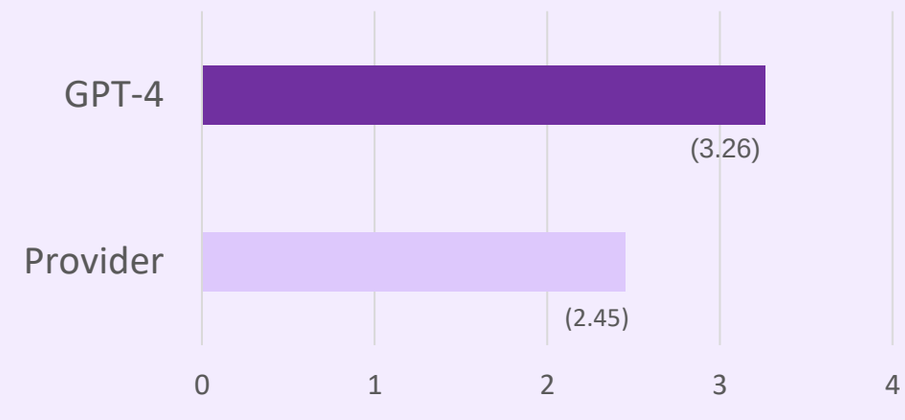
RESULTS

Part I: Diagnosis and Management Questions

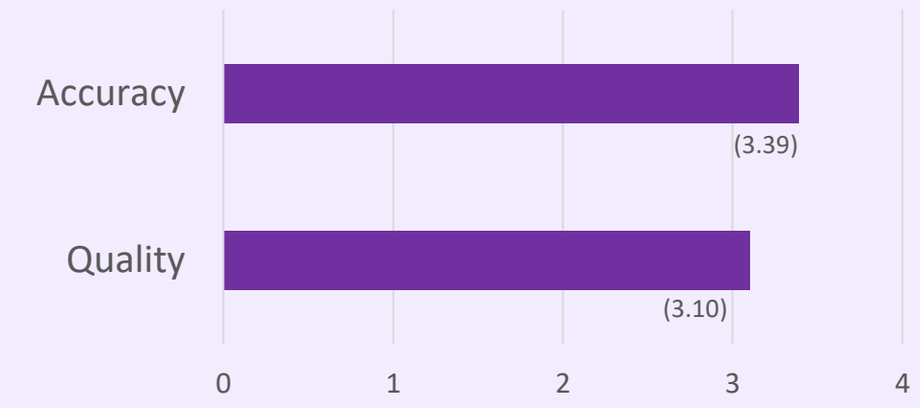
Accuracy: GPT-4 Scores Significantly Higher ($p<0.01$)



Quality: GPT-4 Scores Significantly Higher ($p<0.01$)



Part II: GPT-4 Treatment Recommendations



"Dangerous and False Information"

- Online physician responses to patient diagnosis and management questions contained "dangerous and false information" 11% of the time vs. 1% of GPT-4 responses.
- "Dangerous and false information was identified in 0% of GPT-4 treatment recommendation responses

CONCLUSIONS

- **LLM responses** to queries about thyroid disease diagnosis and **management were more accurate and complete than online physician responses**.
- LLM thyroid cancer **treatment recommendations were rated as consistent with guidelines and complete**.
- The rate of false or dangerous information provided by LLMs was minimal.